

Enrollment Policy

As of August 16, 2021

Tuition, Registration and Termination

I understand and agree to the following:

- Tuition for Fall & Spring is based on four classes per month. Please note that tuition is not prorated when there are fewer than four classes, and in return, there are no added fees when a fifth week occurs. Fall & Spring tuition can be reviewed online under "Tuition." Tuition for Summer is based on a flat rate per class/camp and can be reviewed on the website once the dates are posted.
- Tuition is subject to change based on inflation and demand for certain classes
- Tuition is non-refundable. We do not prorate or refund for absences, but we do offer make-ups.
- Enroll during our early registration periods –save 10% on registration fee.
- Annual Registration fee is \$50 for first student & \$25 each additional student. It covers that child's insurance and admin cost (copies, subscriptions) for the season.
- Fall recreational recital classes: To qualify for our monthly tuition rate, students must commit to our December & May Shows, and therefore, to class participation from August-May. We offer students the two-week trial classes to try everything in their age group for \$35. That \$35 is applied to annual registration fee if they commit to what classes of the parents and students' agreement.
- Fall and Spring technique/adult classes: Tuition is paid on a month-to-month basis and is non-refundable once paid. If the student no longer wishes to attend a class, an email must be sent to Serenity by the last day of the current month to avoid being charged for the following month.
- Serenity reserves the right to refuse or terminate enrollment for any reason. No refund of the current month's tuition will be made upon termination of the agreement; however, future monthly automatic payments will cease upon notification.
- Tuition is run for the last month of classes which include show and covers the majority of payroll for our staff to work during rehearsals / show days.
- Tuition is your top priority expense. Any money you pay towards costumes, show fees, or extra items will be applied to any outstanding balances first and then the rest can be applied to show expenses.

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Dress Code

- I understand that dance requires proper attire for the dance class setting and the student must be dressed appropriately for class(es). I am aware these are costs in addition to the regular monthly tuition and that the student may be asked to only observe class, if not properly attired. Required dress code information for each discipline can be found at Serenity.
- At no time can a student dance in only socks. They must be barefoot or have proper shoes for their class.
- Hair must be pulled up and back off face and kept secure.

Costume/Recital Ticket Agreement

I understand and agree to the following:

- Costuming is required for Serenity December and May shows.
- Winter show costume will consist of a leotard (can be reused throughout the year in class), skirt, pants, or tutu, and embellishments (sequins, hair pieces, bows).
 - \$120 Fee is included if you choose a payment package.
 - \$120 Fee is due September 15, 2022, if paying a la carte.
- Catalog costumes (May Recital): Instructors choose costumes from a catalog; parents are billed a \$85/costume fee (Actors \$50/costume) February 15, 2023, which can be paid in a class package or a la carte. Costumes are distributed at the instructor's discretion. Costume fees not only cover the cost of the costume, but the payroll it takes for our team to select, order, and fit your child for their costume.
- Under no circumstances are costume fees refundable. We will exchange costumes that come in and do not fit properly. Once costumes come in, your child will have an opportunity to try them on before you take them home. If you take them home, you will be required to sign for them prior and they become your responsibility until show. If lost or damaged, you will need to purchase a new costume and we cannot guarantee it will be in before the show. You may be responsible for additional fees required to expedite the shipping to guarantee they are here for pictures & show. If you choose to participate in show and have joined Serenity after costume deadlines, you may be responsible for additional fees required to expedite the shipping to guarantee they are here for pictures & show.
- Costumes are selected upon the discretion of the teacher and Student Manager. While we realize they may not be to everyone's taste (color, fabric, design), they will be modest and age appropriate.

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- A ticket is required to watch each recital. This payment covers the cost of auditorium, printing fees, staff to run the show, and vendors for set-up, tear-down, chair rental, and lighting.
- Two tickets/show/family is included with your monthly tuition if you choose a payment package. If you pay a la carte, your show fee is due October 15, 2022 & March 15, 2023, at \$165/show/family and covers two children. Additional children are ½ price.
- Tuition is your top priority expense. Any money you pay towards costumes, show fees, or extra items will be applied to any outstanding balances first and then the rest can be applied to show expenses.
- Tickets & costumes cannot be released to any family until their account is current and in good standing.

Schedule Change

- I understand that a class could be cancelled, or the day/time changed, if it does not meet the minimum requirement of three participants. I am also aware that if a class is cancelled or the day/time changed, alternative opportunities will be provided to accommodate
- I understand that Serenity will do everything in its power to guarantee the same teacher for a minimum of three classes per month; however, people do get sick, and travel and a sub may/may not be available. If you do not receive the guaranteed four classes per month, a makeup will be provided.
- We do follow the Livingston Parish Schools for holidays. If they cancel school for weather, we do re-evaluate and make an announcement by 3pm if we plan to have/cancel class.

Attendance

- I understand that refunds are not given for missed classes and tuition applies regardless of absence. I understand that attendance is important for the student and their classmates to optimize their learning. I am aware that dress rehearsal and attendance two weeks prior to a recital, are mandatory and will ensure the student is present. I agree to schedule a private lesson(s) in the event the student misses more than three classes and is struggling to learn the technique and/or choreography.

Billing

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- I understand that Serenity collects tuition monthly (via cash or check, or autopay via debit or credit card) on the 1st of the month, unless balance is paid in advance. Registrations after the twenty-fifth of the month will need to make a payment the day of enrollment of the prorated tuition amount.
- You receive a discounted rate when you pay for classes using cash or check. Checks must be received on the 1st of every month.
- I understand that if tuition is not paid within one week of the due date my child will not be able to attend class until it is paid.
- Past due payments will result in a \$25/week charge. A payment is considered “late” if it is not made within 1 week of the due date.

Holidays/School Closures/Cancelled Classes

- I understand that Serenity follows the Livingston Parish School Board’s holiday/break schedule. We are CLOSED for the following holidays/breaks: Labor Day, Halloween, Thanksgiving break, Christmas break, Spring break and Memorial Day.
- In the event of a district-wide school closure, Serenity will follow the board’s lead. To the extent possible, the Serenity website and social media accounts will reflect the closure and an email notification will be sent.
- In the event of classes cancelled due to poor weather or teacher illness (if a substitute cannot be provided), Serenity will offer alternative class suggestions as a make-up. In the event a class must be cancelled a second time (consecutively), a make-up class will be scheduled.
 - If they cancel school for weather, we do re-evaluate and make an announcement by 3pm if we plan to have/cancel class.
- I understand that tuition will not change for months with school closures and holidays/breaks but will be prorated if there are less than 4 classes in the month

Competition/Performance Program

- I am aware that due to Serenity’s Competition/Performance program, there may be specific days during the session in which instructors will be absent to support their Competition/Performance group(s). Make-up classes will be scheduled in the event a class has to be cancelled for this purpose.

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- Competition team is an elective and may involve additional fees (uniforms, travel, private lessons, etc.). There is a contract you will sign indicating your voluntary interest & agreement to its policies should your child be selected for the team. The contract is binding, and all fees are due in full regardless of not completing the competition season. This is due to budgeting set for the upcoming season based off the number of students selected. It is not right to leave the remaining families with fee increases by dropping your commitment to the team.

Property

- Students and their guests agree to respect and care for the Serenity property and equipment. This includes utilizing property/equipment appropriately, keeping personal belongings tidy, and cleaning up after oneself. I understand that students and/or guests of students that cause considerable damage, will be held financially responsible for repair. Additionally, to extend the life of the Studio floors, students should only consume food and drink (except water) in the lobby and remove non-dance shoes prior to walking on wood floors (to avoid bringing in unwanted/unsafe material, such as rocks).
- Service animals are welcome if they are wearing something to indicate they are a registered service animal. Please be mindful that some guest may have allergies and always keep your service animal with you. Please clean up after your service animal.

Viewing

- I understand that guests can watch the student's dance class from the Serenity two-way mirror window in studio 1 and studio 2. I also understand that during the last class of the month, guests can watch the last 15 minutes of a class in the studio.

Photo/Video

- I am aware that Serenity films take photos for promotional purposes throughout the year. I grant Serenity, its representatives, and employees the right to film and take photographs of me, my child and/or my property in connection with these efforts. I authorize Serenity, its assigns, and transferees to copyright, use and publish the same in print and/or electronically. I agree that Serenity may use such video footage and photographs of me and/or my child with or without my name and for any lawful purpose, including for example such purposes as publicity, illustration, advertising, and Web content.

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This enrollment policy is in effect from the date I sign below and expires on July 30, 2023. I have read all the above information in this Enrollment policy and voluntarily sign my name below. If registering digitally, I agree to all info in this policy by voluntarily paying my annual registration fee due at signup.

Signature

Date