

SERENITY PARENT POLICY & CODE OF CONDUCT

Beginning August 1, 2022, Serenity will adhere to the following Parent Policy & Code of Conduct:

- Parent Responsibilities
- Financial Obligations
- Code of Conduct

SECTION 1: PARENT RESPONSIBILITIES

Parents are asked to adhere to the following guidelines and stipulations to ensure their student's successful career at Serenity:

- Dedicated transportation to and from Serenity related classes and events
- Informing teachers if the student will be missing a class and scheduling a makeup lesson: (additional fee may apply and is dependent upon the instructor's approval)
- Paying all tuition, costume, and registration fee costs by the scheduled due date
- Informing owners of any complications that may arise (financial, time, etc.)
- Uplifting and supporting ALL Serenity students & staff

SECTION 2: FINANCIAL OBLIGATIONS

Our enrollment policy has the details of all financial obligations for the upcoming season. Please review the enrollment policy before enrolling in any Serenity Class.

SECTION 2.1: FINANCIAL OBLIGATIONS: PAYMENT METHODS

Serenity requires all parents to place a card on file and agree to autopay to help cut down on late fees, missed payments, and account confusion. Parents may pay by cash or check to avoid an auto-payment draft which occurs on the first of the month. If you do not provide a cash or check payment by the first, your saved card will be charged on the 2nd. Tuition that is not paid by the 7th will result in a \$25 late fee and may result in your child being dropped from the class, with no money refunded to you, until the account is brought current.

SECTION 2.2: FINANCIAL OBLIGATIONS: FUNDRAISING

Throughout the calendar year, Serenity families can participate in fundraising to help combat the required fees and payments. Participating families will receive a percentage of the profits to be applied to their account as credit. Some fundraising is for studio improvements. It is your responsibility to be aware of personal / studio fundraising and plan accordingly. If you are having financial problems, we highly encourage you to participate in fundraising so your child can continue their performing arts classes.

SECTION 3: CODE OF CONDUCT

Serenity's mission is to provide a positive environment to inspire creativity and develop a love and appreciation of the arts. To do this, we entrust the following guidelines to our parents:

- Use of only uplifting and encouraging words directed towards all students.
- Assistance in teaching children to respect their surroundings by encouraging them to throw away trash, pick up after themselves, and making sure they are taking responsibility for their belongings.
- Address any bullying issues immediately if your child is being unkind to another student or staff member. Failure to do so will result in your child being dismissed from Serenity and all fees you have paid will not be refunded.

- Address all issues directly with the teacher or owner confidentially through
- email, phone call, or face to face discussion via appointment. A teacher cannot interrupt class time for a conference.
- Respect for all Serenity staff and instructors. Respect for other guest of Serenity.
- Respect for Serenity rules regarding rehearsals, class picture periods, events, etc.

With your help, we can make sure Serenity remains a place of positivity and encouragement.

IN CLOSING

I understand and agree to the terms stated above. I understand that failure to comply with any of the rules and guidelines may result in dismissal from Serenity Academy of Performing Arts. I agree to uphold the Serenity mission of promoting grace, humility, and diversity.